

Supplier Spotlight

Nicole Barker

Head of Customer Success and Engagement



Nicole has been with Conductiv since July 2018 leading a world class multi-faceted team of Customer Success, Member Engagement, Supplier Engagement and Presales team members who are responsible for Conductiv's and Premier's Purchased Services solutions and software.

Nicole and her team have partnered with healthcare customers, members, suppliers and prospects to ensure the solutions are tailored and delivered to meet individual requirements. Nicole has been a Florida AHRMM member and annual sponsor for the past two years. Nicole and her husband, 3 sons and 4 dogs are currently located in Buffalo, Wyoming.



Why are you passionate about Healthcare Supply Chain?

I have been in healthcare my entire professional career - starting as a registered nurse and then found my way into supply chain because a CFO saw a skillset within me and requested I manage their entire organizations supply chain. Once I got in, I never left. Being a nurse in supply chain gives me an opportunity to use my healthcare knowledge to impact patient care and expenses by supporting hospitals in their endeavor to cut unnecessary costs out of the patient hospital stay.

How has FL AHRMM helped you in your role?

FL AHRMM has opened networking opportunities and provided tremendous education that has helped to facilitate my knowledge and growth.

How have you been able to support providers in overcoming challenges during COVID?

We have worked with customers to identify those purchased services categories that are impacted by COVID and supported their sourcing efforts not only for the effected categories impacted by COVID but also those where they just do not have the time or staff to manage the sourcing process.

What has helped you personally overcome the challenges faced in 2020?

Keeping an open mind, knowing that change is constant, making joy intentional and keeping a positive outlook even when it feels like the world is crumbling.

What do you like to do for fun?:

Ski, sing, and spend time with family and friends.

Where is your favorite vacation spot?

Ecuador

What is a fun fact about you?

I grew up all over the world and my favorite location was Germany.



Connect with Nicole:

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